**STATEMENT OF INFORMED CONSENT**

**Purpose:** We are conducting a usability study with representative members of BottomLineTelecommunications’ user base. The objective of studying the user bases of this site is to ultimately create a redesign for the company’s website. The site functions as intended however it seems to be missing a few key things about what their audience may want so it is our job as a team to find out what users prefer as a whole and redesign the site to fit the general users needs. You will perform certain tasks using the website and we will analyze your performance. Your performance will not be singled out and we will not be targeting you as an individual. This study is being conducted as part of a course at the University of California, Irvine, entitled, “Informatics 132: Project in Human Computer Interaction.” As such, this is also a training opportunity for us as students.

**Procedure:** You will be asked to participate in a usability test. A moderator will brief you on each task prior to your execution and you will perform tasks as instructed. This study is meant to be like a real life scenario and will have no right or wrong answers. We will take notes on the activities that you perform. The study should last about thirty to forty-five minutes. Notes will also be taken on your responses to an end of study questionnaire.

**Confidentiality:** We will use the data you give us, along with the information we collect from other participants, to design better technologies. To ensure confidentiality, we will not associate your name with your data.

**Freedom to Withdraw:** Participation in this study is voluntary. You may withdraw from the activity at any time without penalty

C**ontact Information:** If you have any questions or comments, you may contact us at [contact details], or you may contact the instructor of the course: Matthew Bietz, Ph.D., mbietz@uci.edu.

**If you agree to these terms, please indicate your acceptance by signing below:**

**Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Printed Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**